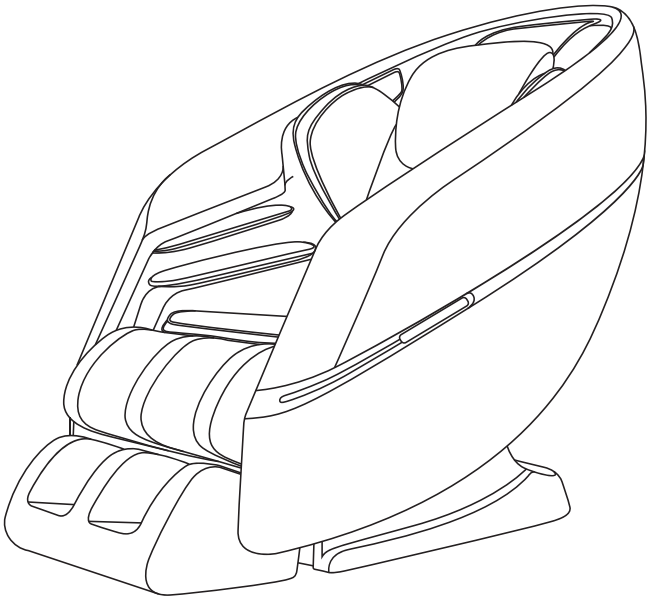
Noven Pro

GM400 Massage Chair

User Manual



GOOD MASSAGE

Thank you for choosing our product and your support. In order to understand the directions fully, please read user's manual carefully. And after reading, please keep it for next browsing. We reserve the right of final explanation to the design of product. Dimensions and specifications are subject to change without notice for further improvement.

Contents

Safety ---- 1-6
Preparation Before Use ---- 7-9
Move the Chair ---- 7
Place the Chair ---- 7
Installation ---- 8-9
Bluetooth pairing ---- 9
Components ---- 10-14
Outer Structure ---- 10
Controller ---- 11
Function of Controller ---- 12
Panel Icon Instructions ---- 13-15
Troubleshoot ---- 16
Cleaning and Maintenance ---- 17
Specifications ---- 17

Safety

IMPORTANT SAFETY INSTRUCTIONS

This massage chair is intended for household only .When using an electrical appliance, basic precautions should always be followed, including the following:
Read all instructions before using this massage chair.

DANGER-To reduce the risk of electric shock:

1) Always unplug this appliance from the electrical outlet immediately after using and before cleaning.
2) Never use pins or other metallic fasteners with this appliance.
3) Carefully examine the covering before each use. Discard the appliance if the covering shows any sign of deterioration, such as checking, blistering, or cracking.
4) Keep Dry - Do not operate in a wet or moist condition.

WARNING-To reduce the risk of burns, fire, electric shock, or injury to persons:

1) An appliance should never be left unattended when plugged in. Unplug from outlet when not in use, and before putting on or taking off parts.
2) Do not operate under blanket or pillow. Excessive heating can occur and cause fire, electric shock, or injury to persons.
3) Close supervision is necessary when this appliance is used by, on, or near children, invalids, or disabled persons. Keep children away from extended foot support.
4) Use this appliance only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.
5) Never operate this appliance if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water.
   Return the appliance to a service center for examination and repair.
6) Do not carry this appliance by supply cord or use cord as a handle.
7) Keep the cord away from heated surfaces.
8) Never operate the appliance with the air openings blocked. Keep the air openings free of lint, hair, and the like.
9) Never drop or insert any object into any opening.

10) Do not use outdoors.
11) Do not operate where aerosol (spray) products are being used or where oxygen is being administered.
12) To disconnect, turn all controls to the off position, thenremove plug from outlet.
13) Temperatures sufficiently high to cause burns may occur regardless of the control setting. Do not use on an infant or invalid or on a sleeping or unconscious person. Do not use on insensitive skin or on a person with poor blood circulation. Check the skin in contact with the heated area of the appliance frequently to reduce the risk of blistering.
14) Do Not Crush - Avoid sharp folds.
15) Do not use massager in close proximity to loose clothing or jewelry.
16) Keep long hair away from massager while in use.
17) Connect this appliance to a properly grounded outlet only. See Grounding Instructions.
18) The apparatus shall not be exposed to dripping or splashing and that no objects filled with liquids, such as vases, shall be placed on the apparatus.
19) An apparatus with CLASS I construction shall be connected to a MAINS socket outlet with a protective earthing connection
20) The appliance coupler is used as the disconnect device, the disconnect device shall remain readily operabl.
21) This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have beengiven supervision or instruction concerning use of the appliance by a person responsible for their safety.
22) If it is not in use for a long time or after use, please turn off the power and pull out the power plug.
23) Do not damage, break, over-bend, compress, tighten, wind, rotate or knot the power cord.
24) This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

SAVE THESE INSTRUCTIONS

This massage chair is intended for household use only.

● **Usage Environment**

- Do not use the massage chair in an excessively humid or dusty environment as this may result in malfunction or electric shock.
- Do not use the massage chair in a room with a temperature of 104°F or higher.
- Do not expose the massage chair to heaters, stoves or direct sunlight.
- Place and use the massage chair on an even, non-slip floor.
- The massage chair is designed for home use and not for commercial purposes.

⚠ Caution

- The massage chair is to be used indoors only.
- If you use the massage chair in a cold room, do not increase the room temperature abruptly. It is recommended that you increase the temperature gradually to a normal level.
- If the massage chair is stored in a cold place and is being brought into a warm environment, it is advisable to wait one hour before use. This is because its performance may not be at optimum level, as there may be water droplets on the mechanical parts due to condensation.Using the massage chair under such conditions may result in malfunction.

IMPORTANT SAFETY INSTRUCTIONS

● **Safety Precautions**

- To ensure safe and correct use of the massage chair, do not operate it without reading this operation manual carefully.
- Do not use the massage chair when the upholstery or seat is removed. This may cause injury or malfunction.
- Do not use the massage chair in combination with other therapeutic equipment or electric blanket, etc., as this may result in ineffectiveness or injury.
- Do not use the massage chair an hour before or after eating as this may have adverse effects on the user.
- Do not allow children or pets to play around the massage chair, e.g., behind the backrest, under the seat or leg rest of the massage chair. This may result in injury.

- Do not rest or place heavy objects on the armrests, leg rest or backrest as this may result in malfunction or injury.
- Do not use the massage chair when your body is wet.
- Do not operate the massage chair with wet hands.
- It is not recommended to use the massage for more than 15 minutes.
- Do not perform continuous massage on the same spot of your body for more than 5 minutes at a time as this may result in excessive stimulation and may have adverse effects.
- Do not insert your hand or foot along the paths of the massage rollers during use as this may cause injury.
- Stop operation immediately if you experience any discomfort.
- This product is not intended for self-treatment of conditions that should be managedby a qualified health care provider.
- People on medication or with medical conditions, please consult your doctor before use.
- Please do not use the product if you are not feeling well.
- Remove all scarves, neckties, necklaces and jewelry before using the massager.

● People with Medical Conditions

Consult your doctor before use if you:

- are under medical rest as ordered by a doctor.
- have spinal disorders, an abnormal spinal condition or have suffered a spinal injury.
- have back problems.
- have diabetes, osteoporosis or sensory impairment.
- have joint dysfunction.
- have a pacemaker or other electronic medical devices.
- may be pregnant.
- have phlebitis or thrombosis.
- have an increased risk for blood clots.
- had recent surgery.
- have surgical pins, screws, or anything mechanical implanted in your body.

● Instances When the massage chair Should Not Be Used

In the following events, please switch off the main power switch immediately and disconnect the power cord from the electrical outlet:

- If water is accidentally spilled onto the massage chair. This may result in electric shock or malfunction.
- If the fabric of the backrest is torn and the internal components are exposed.
- If pain or discomfort is felt during massage, stop operation immediately and consult your doctor.
- If you detect any malfunction or any other abnormal condition during operation.
- If there is a power failure. Injury may occur when power is restored unexpectedly.
- If there is lightning.

● Assembly and Repair of the massage chair

- Do not disassemble the backrest cover of the massage chair. Touching the internal components may result in malfunction or electric shock.
- The massage chair must only be professionally serviced or repaired. Do not attempt to disassemble or repair the massage chair yourself.

● Things to Note About the Power Plug and Cord

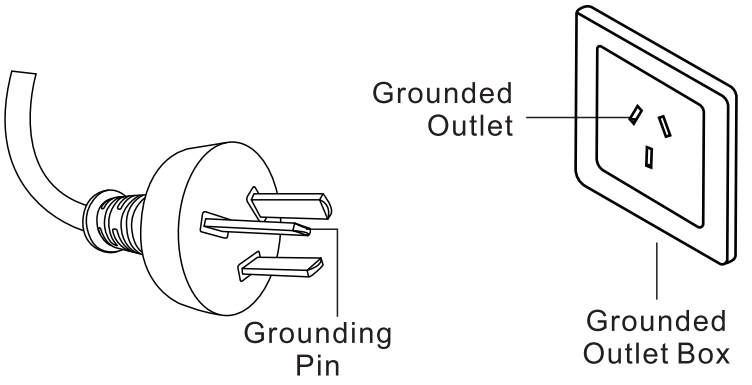
- Check that the Alternating Current (AC) voltage corresponds with the specifications indicated for the massage chair.
- Do not connect or disconnect the power plug from the electrical outlet with wet hands. This may result in malfunction or electric shock.
- When disconnecting the power plug, pull it by holding the plug, not the cord.
- Although operation will be stopped automatically by the Auto-Timer function, always remember to switch off the main power switch after use.
- Do not place the power cord under the massage chair or any other heavy objects.
- Do not wind the power cord around the massage chair as this may damage the cord and result in a fire or electric shock.
- Do not operate the massage chair with a damaged cord or extension cord.
- Do not use the massage chair if the electrical outlet is loose.
- If the power cord is damaged, it should be replaced by a qualified technician.

● **Grounding Instructions**

This product must be grounded. If it should malfunction or breakdown, grounding provides a path of least resistance for electric currentto reduce the risk of electric shock. This product is equipped with a cord having an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

DANGER - Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or serviceman if you are in doubt as to whether the product is properly grounded. Do not modify the plug provided with the product - if it will not fit the outlet, have aproper outlet installed by a qualified electrician.

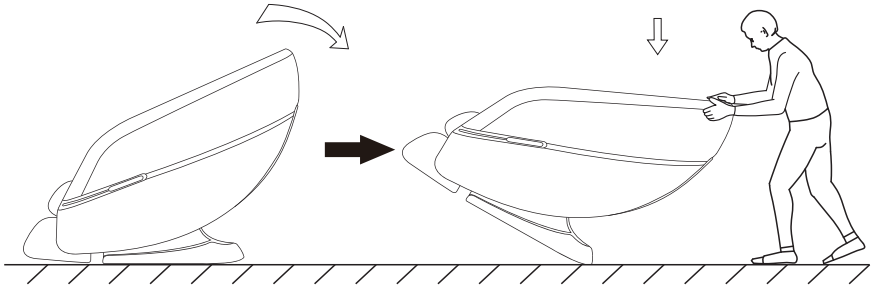
This product is for use on a nominal 100-240V~ circuit and has a grounding plug that looks like the plug ilustrated in sketch A as following illustration. Make sure that the product is connected to an outlet having the same configuration as the plug. No adapter should be used with this product.



Preparation Before Use

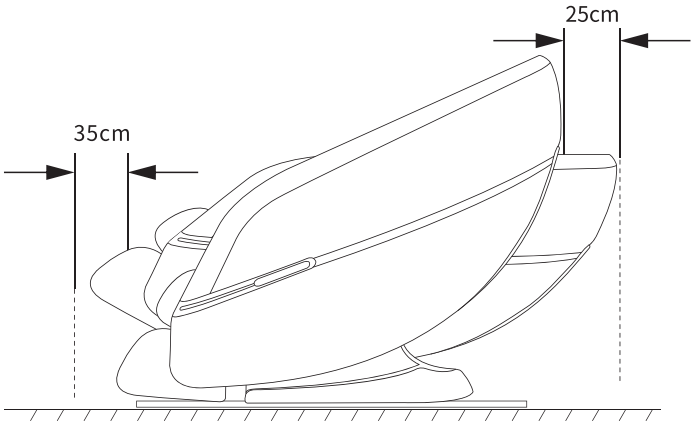
Move the Chair

- Please turn off the main power and unplug the power from the electrical outlet.
- Tilt the chair backward as shown in the picture below and wheel it to the desired location.
- Please cover the floor with mat when move the massage chair in case of any damage of floor will be made.



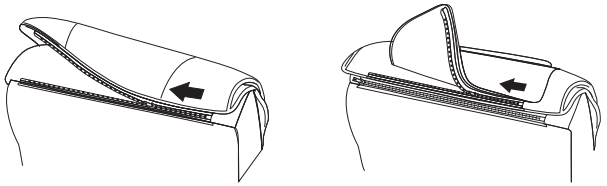
Place the Chair

Please make sure that there is an allowance of more than 25cm behind the massage chair, and more than 35cm in front of the massage chair to allow the backrest to recline without obstruction during operation.

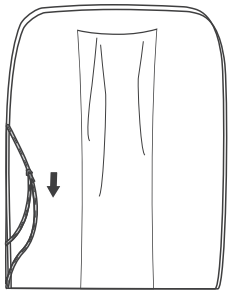


Install Backrest Pad and Pillow Pad

- Attach the upper backrest pad to backrest with zipper.
- Attach the pillow pad to backrest with zipper.

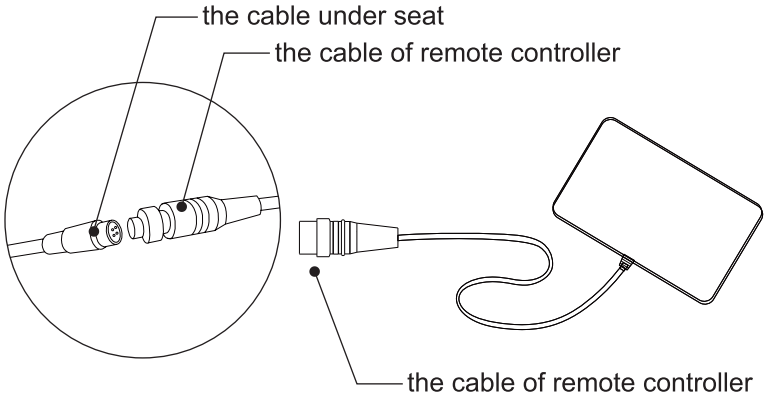


- Attach the left side of backrest pad to backrest with zipper, same as the other side.



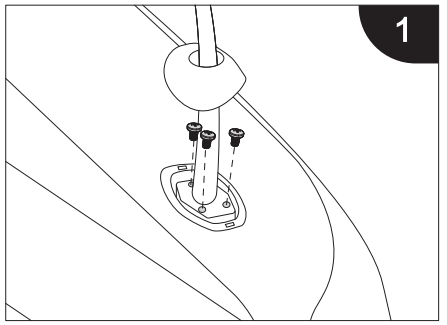
Remote Controller Connection

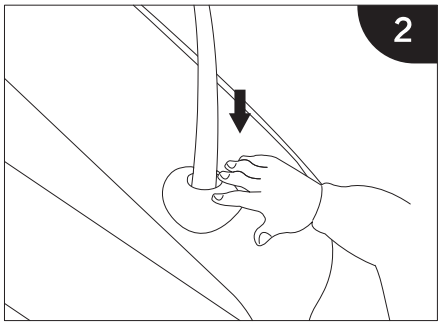
- Connect the cable of remote controller with the cable under seat.



Installation of manual bracket

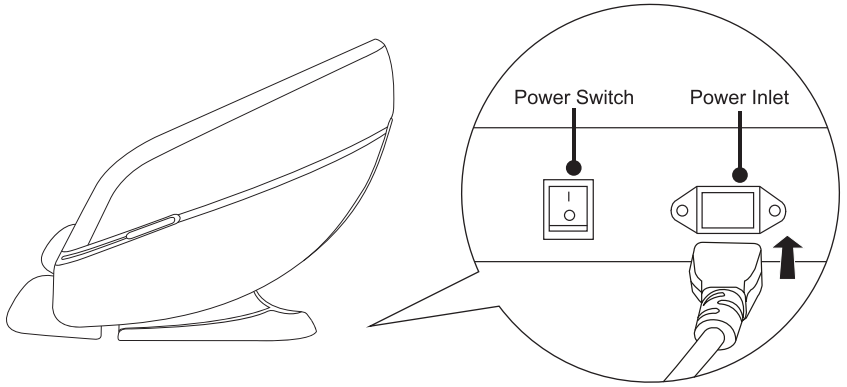
- Aligned holes, lock screw.
- Press down to align the snap.





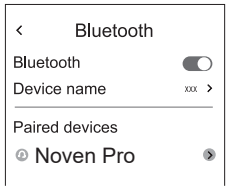
Connect power

- Plug the power cord into power inlet, turn on the power switch.



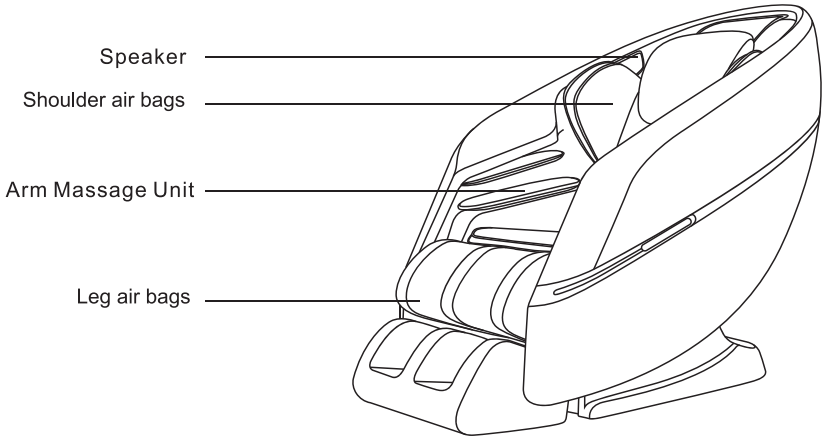
Bluetooth pairing

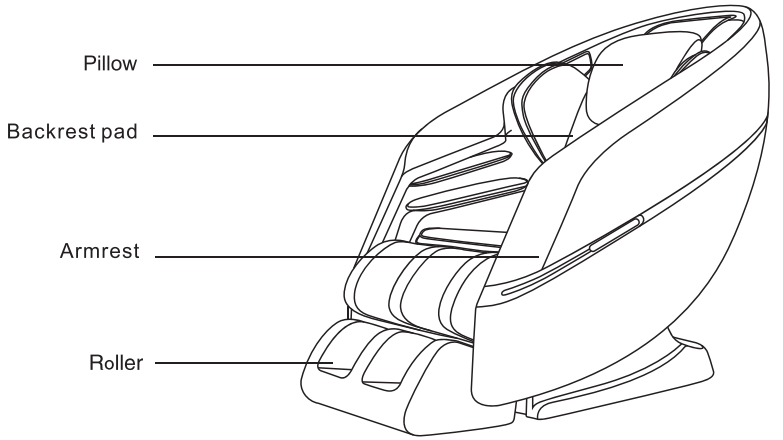
On your phone Bluetooth list, choose the model Noven Pro to do the pairing.



Components

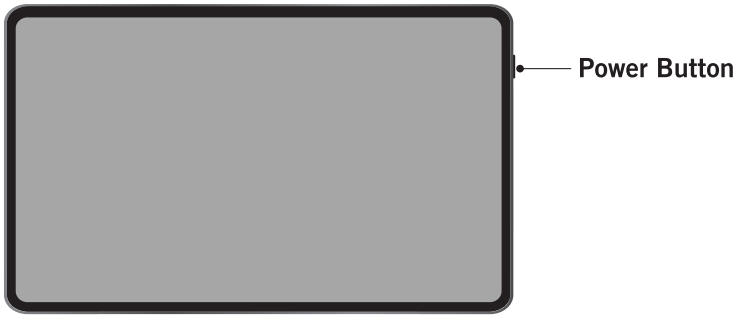
Outer Structure





Controller

(The specific display is subject to the actual product.)

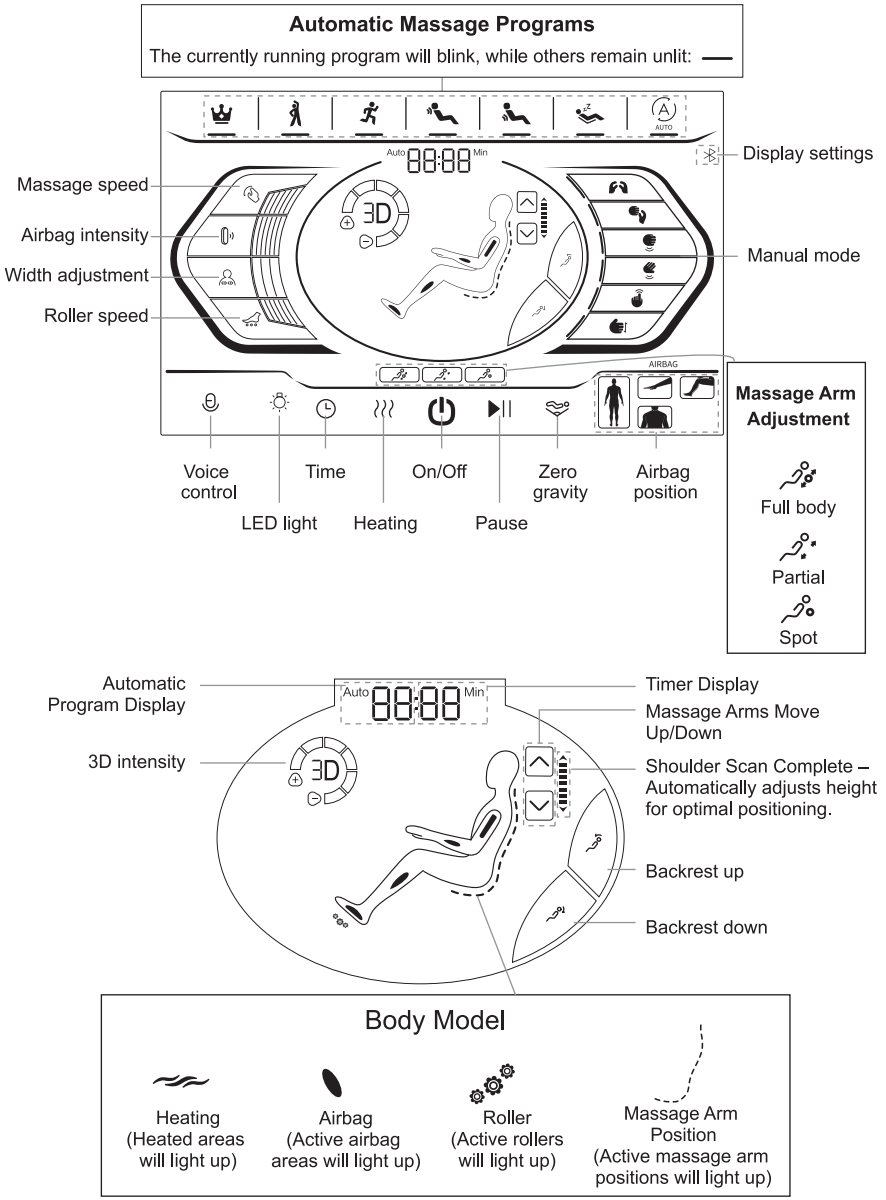


⚠ Caution

- Do not sit, step or place heavy objects on the controller.
- Do not drop the controller. It is recommended that the controller unit be placed in the controller side pocket when not in use.
- Do not exert excessive force on the controller.
- Do not handle the controller with wet hands.
- Do not operate the controller by using sharp-edged or hard objects. It may result in damage.

Panel Icon Instructions

(The specific display is subject to the actual product.)



Auto Mode

Name	Description
Ultimate Guardian	Small Angle scraping and finger rubbing for different positions of the neck; For the shoulder 3D top, variable speed knock; For waist 3D top waist, Thai stretching. Suitable for users with different pain points.
Thai Stretching	The emphasis is on 3D stretching of the waist and legs. Through the waist movement 3D top, synchronously with the large Angle of sitting adjustment, shoulder, hip, leg and foot parts of the air bag extrusion, to achieve a sour and cool stretching effect. Suitable for users who like stretching and waist stretching.
Gentle Relaxation	Choose a gentle and relaxed massage technique, the action is gentle, the speed is slow, there is no 3D shiatsu action, more kneading action, so that the user who is not stressed, or the elderly can easily enjoy the massage. Suitable for non-stressed users or elderly users.
Shoulder and Neck	Focus on the shoulder and neck position. Use kneading, acupressure, finger rubbing and massage to relieve shoulder and neck discomfort caused by holding the same position for a long time.
Back and Lumbar	Focus on the waist and hip massage, using the waist kneading and tapping, buttock focus on the way to relieve the waist muscle strain, improve the comfort of the waist, improve the hip blood circulation.
Sweet Dreams	Massage while rocking, like sitting in a cradle to help sleep hypnosis. Use the softest kneading force, the slowest massage speed, and the smallest 3D state to guide the user to sleep naturally and comfortably. Suitable for use before bed.
Quick Relief	For the key parts, especially the waist and back multi-point rapid change massage position, wide and narrow tapping, variable speed tapping, walking kneading, walking massage, etc., the experience changes more and faster. Suitable for quick use for quick relief of current state users.
Chinese Therapy	Based on the theory of traditional Chinese medicine and the theory of meridians and collaterals, through different means, different strength and other means to stimulate the meridians and acupoints of the human body, to achieve the effect of regulating the body function, promoting the circulation of Qi and blood, relieving fatigue and pain, and improving health.

Auto Mode

Name	Description
Japanese Shiatsu	Select specific points of the body, apply different 3D forces on the points to achieve shiatsu effect, stimulate the meridians and energy flow.
For Ladies	Through the way of up and down massage, massage along the curve of the female waist and back, so that the curve of the female back is more curved. This procedure uses relatively more massage techniques.
Air Massage	The whole program has no movement, the whole air bag massage. Through the feet, legs, hips, hands, shoulder air bags rhythmically soft squeeze, improve blood circulation, promote metabolism.
Reflexology	Focus on foot and leg massages. Air pressure massage on the legs and feet, foot stimulation massage, roller massage on the calf to promote blood circulation in the legs and feet, relieve fatigue and tension.

Corpus summary

Corpus summary

When the massage chair is turned on or in standby mode, say "Hi Alex" to enable the voice control function.
Use the following commands to use the AI voice Control feature:

Commands	
Power on	Quick Relief
Power off	Chinese Therapy
Pause massage	Japanese Shiatsu
Continue massage	For Ladies
Ultimate Guardian	Air Massage
Thai Stretching	Reflexology
Gentle Relaxation	Change a program
Shoulder and Neck	Sole massage on
Back and Lumbar	Sole massage off
Sweet Dreams	Heat on
Quick Relief	Heat off

Troubleshoot

If there is still an abnormality after the following checks, to prevent any accident, please stop using the massage chair immediately. Please unplug the power cord from the outlet and contact with the dealer or the nearby customer service center.

Situations	Solutions
The Massage Chair cannot operate even though it has been connected to the power supply.	• Check whether the plug is well connected and working well • Check whether the switch on the Massage Chair is turned to position " I ".
During operation, the controller is working but not the Massage Chair.	• The Massage Chair could be overheated after prolonged use. It will automatically cool down to resume its normal condition. Please turn OFF the power and allow the chair to cool down for 30 to 50minutes.
During operation, both the controller and the Massage Chair are not working.	• If the set-time in the Timer is complete, please press the timer function again to resume operation. • Switch OFF power, and switch ON again to activate the Chair.

Cleaning and Maintenance

Maintenance advice

Please follow the below steps to clean leather and plastic parts

- Please ensure the main switch is turn off and the power plug is unplugged from the electrical outlet.
- Dip a soft, dry cloth in water or warm water containing 3% to 5% neutral detergent and wring it thoroughly.
- Clean the leather and plastic parts.
- Then wipe with dry soft cloth.
- Let it dry naturally.

Warning

- Do not use alcohol, thinner, gasoline and other chemicals for cleaning.
- Do not dry the surface with a blower.
- Do not iron the fabric.
- During maintenance, always unplug the power plug. Do not unplug it by wet hands.
- Please use a dust cover to avoid dust if you won't use the chair for a long time.
- As fabric's color may be dyed on the leather, be careful when using denim and colored cloth to wipe the product.
- Wipe the product with the melamine foam dipped in mild detergent, if the dirt is hard to remove.
- Do not let the leather touch plastic in case of the color fading.
- Water temperature should not exceed 40 degrees.



Please do not use



Water temperature should not exceed 40 degrees


Do not iron

Specifications

Model	GM400
Rated Voltage	100-240V~
Rated Frequency	50-60Hz
Rated Power	90W
Weight	67kg
Upright position-Approximately	1500 (L)× 750(W)× 1130 (H)mm
Reclined position-Approximately	1730 (L)× 750(W)× 855 H)mm